

Holiday Newsletter 2014

10 Tips for Your Family and Friends

Many people expect that hearing aids "should make your hearing normal again". As we know, this is not the case. There are a number of strategies family and friends can use that will help **YOU** hear better with your hearing aids.

1. **Face to face conversation** is essential. Hearing aid users count on lip reading and watching facial expressions to follow the conversation. Don't talk from another room!
2. **Speak clearly, naturally, not too fast and do not shout.** Shouting makes the speech distorted and difficult for the hearing impaired individual to understand.
3. **Call the person's name first** to get their attention before starting the conversation.
4. **Try rewording rather than repeating** E.g.: "What do you want for dinner" vs. "I was wondering what you would like to eat for supper tonight".
5. **Background noise can overpower the dialogue.** Whenever possible, reduce background noise as much as possible.
6. **Suggest sitting closer to the front** in places such as church, meetings or presentations.
7. **Don't talk with your hands covering your face.**
8. **Have the hearing impaired individual repeat back what they have heard.** When giving information such as phone numbers or addresses, often one number can sound like another and easily lead to mistakes.

9. **Set the topic of conversation.** Try not to switch topics of conversation without warning.

10. Lastly, **be patient.** Listening to conversation is hard work for the hearing impaired individual.

Communication Workshops

Once a month at Peel Audiology and Hearing Aid Services, Jason offers a communication workshop for our clients who use hearing aids. Consider attending one of these sessions and be sure to bring a family member or friend with you. **Being successful with your hearing aids depends not only on you but also on those around you.** Call Kim or Kathy at **905-874-4911** if you are interested in attending a workshop.

For Ontario residents, the Assistive Devices Program continues to provide a \$500 grant per ear for hearing aids. If you are accessing the grant for replacement hearing aids, your current hearing aids must be at least 3 years old, no longer functioning and not repairable for a reasonable cost.

All hearing aids are purchased with a 90-day trial period.

Holiday Office Hours

We will be closed for the holiday season Wednesday December 24 and will reopen Friday January 2nd.

PEEL AUDIOLOGY AND HEARING AID SERVICES HOLIDAY COUPON

BUY 5 PACKAGES OF BATTERIES AND GET 2 FREE

Have a service contract? Don't worry, sign here and pass on to a friend.

Expires December 31, 2015