

Trouble Shooting Hearing Aid Problems

Your hearing aid is dead – What do you do?

- 1) Try changing your battery – If the new battery does not work **DO NOT** try all the batteries in your package!
- 2) Check for wax – change your wax filter if you have one (90% of hearing aids brought in to us not working are plugged with wax either in the canal or microphone).
- 3) If you have a behind the ear hearing aid check that the earmold is not blocked with wax or moisture. If you separate the hearing aid from the mold and it starts to whistle the mold is likely plugged.
- 4) Follow the cleaning instructions in your manual.

Your hearing aid is whistling -What do you do?

- 1) Make sure you have it inserted in your ear properly.
- 2) If you have a behind the ear hearing aid make sure there isn't a hole or crack in the earmold tubing.

- 3) Have your doctor check for wax in your ears.
- 4) Whistling or feedback can be a problem with the fit of your hearing aid. You will need to book an appointment so the fit can be evaluated and the aid adjusted as necessary.

Your hearing aid is distorted – What do you do?

- 1) Make sure you have a fresh battery
- 2) If you have a telephone setting, make sure you are not in the telecoil position.
- 3) Check for wax and change the wax guard if you have one.

If all this fails, call our office to either set up an appointment or drop your hearing aid off. We will look at it at our earliest convenience. Remember if your problem is feedback you will need to book an appointment.

XMAS OFFICE HOURS

We will be closed for the holiday season from Friday December 21 – Tuesday January 1 inclusive

PEEL AUDIOLOGY AND HEARING AID SERVICES

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Offer expires December 1, 2008
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